

CHESHIRE EAST HEALTH AND WELLBEING BOARD
Reports Cover Sheet

Title of Report:	The Cheshire East Pharmaceutical Needs Assessment 2018 - 2021
Date of meeting:	27 th March 2018
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Executive Summary

Is this report for:	Information <input type="checkbox"/>	Discussion <input type="checkbox"/>	Decision <input checked="" type="checkbox"/>
Why is the report being brought to the board?	<p>Cheshire East Health and Wellbeing Board has a statutory responsibility to publish an up-to-date statement of pharmaceutical needs. This report presents the final version of the Cheshire East Pharmaceutical Needs Assessment (PNA) 2018-21.</p> <p>The Health and Wellbeing Board delegated responsibility for producing the PNA to the Director of Public Health and a working group have developed this.</p> <p>The final draft PNA is now presented to the Board for final sign-off.</p> <p>This report also includes a protocol for responding to pharmacy change applications.</p>		
Please detail which, if any, of the Health & Wellbeing Strategy priorities this report relates to?	<p>Starting and Developing Well <input type="checkbox"/></p> <p>Living and Working Well <input type="checkbox"/></p> <p>Ageing Well <input type="checkbox"/></p> <p>All of the above <input checked="" type="checkbox"/></p>		
Please detail which, if any, of the Health & Wellbeing Principles this report relates to?	<p>Equality and Fairness <input type="checkbox"/></p> <p>Accessibility <input type="checkbox"/></p> <p>Integration <input type="checkbox"/></p> <p>Quality <input type="checkbox"/></p> <p>Sustainability <input type="checkbox"/></p> <p>Safeguarding <input type="checkbox"/></p> <p>All of the above <input checked="" type="checkbox"/></p>		
Key Actions for the Health & Wellbeing Board to address. Please state recommendations for action.	<p>Consider and approve the PNA for publication.</p>		

Has the report been considered at any other committee meeting of the Council/meeting of the CCG board/stakeholders?	N/A
Has public, service user, patient feedback/consultation informed the recommendations of this report?	Yes a public consultation has been held.
If recommendations are adopted, how will residents benefit? Detail benefits and reasons why they will benefit.	The PNA is designed to ensure adequate provision of pharmacies across Cheshire East.

1. Report Summary

Cheshire East Health and Wellbeing Board has a statutory responsibility to publish an up-to-date statement of pharmaceutical needs. This report presents the final version of the Cheshire East Pharmaceutical Needs Assessment (PNA) 2018-21 (Appendix 1).

The Health and Wellbeing Board delegated responsibility for producing the PNA to the Director of Public Health and a working group have developed this.

The final draft PNA is now presented to the Board for final sign-off.

The report summarises the development, consultation on the PNA and the document's key findings. It also includes a summary of the Pharmacy Changes Policy.

2. Recommendation

The Health and Wellbeing Board is asked to: **Approve the PNA for publication.**

The Board is also asked to support the following recommendations made by the PNA:

- Any pharmacy closures within neighbouring Health and Well-being Boards will need to be considered to assess for the potential impact on areas with already lower pharmacy: population ratios. It is suggested that this process is delegated to the Director of Public Health on behalf of the Board and this Pharmacy Changes Policy is summarised in Appendix 2.
- Continued consideration should be made (by NHS England, Clinical Commissioning Group (CCG) and local authority commissioners) of the expertise within community pharmacies to case-find, deliver brief interventions, provide additional healthy lifestyle advice and signposting within the wider health system.

- Pharmacists need to ensure accessibility of their premises and to information materials such as leaflets and prescription labels.
- Pharmacists need to review the dispensing process to understand the problems that are leading to general dissatisfaction of customers about long waiting times.
- Clinical Commissioning Groups need to promote Minor Ailments Service more widely.

3. Reasons for Recommendation/s

Health and Wellbeing Boards have a statutory requirement to develop and produce a PNA for their area at least every three years. An updated pharmaceutical needs assessment is required to be published by April 2018.

4. Background/Chronology

4.1 Purpose

The PNA is an assessment of the provision of essential and advanced pharmaceutical services to meet the needs of the Cheshire East Population (2018-21). Under current regulations (Health and Social Care Act 2012) the Health and Wellbeing Board is responsible for developing and producing the PNA. NHS England is then responsible for using the PNA and any other relevant information to consider applications to open a new pharmacy, move an existing pharmacy or to commission additional services from a pharmacy.

4.2 Development

As part of the PNA development process, patient feedback about current pharmacy provision has been gained through engagement work carried out by Healthwatch in 2016 and by a survey of residents in May 2017. Findings from this engagement work have been considered alongside information about current pharmaceutical services and future changes which could affect the need for pharmacy services to determine whether service provision meets the needs of the local population.

4.3 Consultation

The draft PNA was consulted upon for 60 days between 13th November 2017 and 12th January 2018 with all Stakeholders as specified in the regulations.

4.4 A total of twelve completed responses were received. All comments have been reviewed, noted and incorporated where appropriate into the final version. Nine of the twelve responses agreed or strongly agreed that the pharmaceutical provision within Cheshire East is satisfactory. One response neither disagreed nor agreed, one disagreed and one strongly disagreed. Three respondents were concerned about whether pharmacy provision in the Poynton area would be adequate over the duration of the PNA.

4.5 Consideration

The PNA Steering Group has reviewed all the consultation responses together with additional information to check the findings presented within the draft PNA. Detailed

information for Poynton in particular was considered, including responses to the patient survey from the residents in the Poynton area, the current pharmacy provision and dispensing workload. It looked at planned development in the area and considered the scenario of accelerated housing development within the lifetime of the PNA i.e. half of all planned houses built by 2030. The steering group also considered the provisions within the PNA if there were any substantive changes within the lifetime of a PNA, to review and issue a supplementary statement if appropriate. In considering all the feedback and information in its entirety, **it was concluded that this did not change the overall conclusion of the PNA or to the six statements.** There were also sufficient safeguards in place should any substantial change affect this within the lifetime of the PNA.

4.6 Findings

Currently pharmaceutical provision in the towns and villages of Cheshire East borough is assessed as **adequate** in terms of location, opening hours and pharmaceutical services offered to the population. With the available information the PNA has not identified current or anticipated future need for new NHS pharmaceutical service providers in Cheshire East.

- Cheshire East's population projected growth is 2.0% by 2020 and by a further 2.0% by 2025, this is lower than nationally. Most of the increase in population size will occur in the age groups 60 and above.
- Population growth particularly in the over 60s will increase demand for prescription dispensing by 7.7% by 2020.
- An increasing elderly population in Cheshire East will mean more people with mobility problems. In the Public Survey some respondents with an illness or disability that limits their day-to-day activities stated they were not able to get to the Pharmacy of their choice due to their preferred pharmacy not having suitable access.
- Over 88% of respondents to the survey were satisfied or fairly satisfied with the pharmaceutical services of the community pharmacies. The main issues being raised were dissatisfaction with waiting times and delays in dispensing prescriptions within pharmacies.
- Pharmaceutical services are available to the public between 6am–11.30pm on weekdays and Saturdays and 10-4pm on Sundays and Bank Holidays in most towns within the Borough. Eighty percent of respondents surveyed reported they were satisfied with the current opening arrangements at their local pharmacy. Councils do not have the power to stipulate pharmacy opening hours. If NHSE consider there is a need for pharmacy services in an area on a Sunday, they could direct a rota as they do for Christmas day.
- Advanced pharmaceutical services such as Medicines Use Reviews, New Medicines Service and Flu Vaccination are readily available from community pharmacies. There is good coverage across the authority.
- A potential future gap in north Crewe was identified due to a large planned housing development, however further mapping gave assurance that this area is adequately

provided for by the pharmacies in central Crewe and the local independent provider in north east Crewe.

- Considerations of planned housing developments in neighbouring HWB areas gave two areas of concern - Woodford and Handforth developments. From Cheshire East's perspective there is adequate provision for its residents, however Stockport have raised concerns regarding their provision and the Woodford site.
- The closure of the dispensing branch surgery at Rode Heath may impact on accessibility in terms of location for some patients. All patients will remain registered with the GPs at the main surgery at Greenmoss Medical Centre. Patients will be able to get prescriptions dispensed by the surgery after visiting the doctor. Alternatively patients could use the three pharmacies in Alsager, all of which offer a free delivery service.
- Public engagement has shown that awareness of Minor Ailment Service is inconsistent.
- Preventing ill health and promoting well-being are key public health priorities for both the NHS and Local Authorities. Community pharmacies are well-placed to support initiatives for early identification.
- The number of Healthy Living Pharmacies in the borough has increased greatly since the last PNA.

4.7 Pharmacy Changes Policy

The pharmacy changes policy outlines the background and statutory requirements for the Health and Wellbeing Board (HWBB) who are required to respond to requests from NHS England on proposed consolidation (merger) applications from community pharmacy contractors.

- 4.8 When NHS England receives an application from two pharmacies to merge, the process to decide approval is managed by NHS England's local Pharmaceutical Services Regulation committee. Although this committee makes the final decision, it is clearly specified in the Regulations that the HWBB is required to give an opinion on the proposed merger. It is proposed that this responsibility is delegated to the Director of Public Health
- 4.9 The Pharmacy Changes Policy describes the principles and a local process for the HWBB to assess these situations. It also details how the HWBB will respond to notifications from NHSE on other pharmacy changes, including carrying out their statutory duty to produce a supplementary statement or full refresh of the Pharmaceutical Needs Assessment (PNA) when changes affect the local need for pharmacies as outlined in the PNA. A flowchart illustration of the process is given in the policy appendix.

5. Implications of the Recommendations

5.1. Legal Implications

The Health and Social Care Act 2012 transferred the responsibility for developing and updating Pharmacy Needs Assessments to Health and Wellbeing Boards (Section 206(1)). The production of a new Pharmacy Needs Assessment is therefore in line with this duty.

5.2 Finance Implications

This is a report for the Health and Wellbeing Board. No financial implications to the Council aside from the time and resources it has taken to produce the report and conduct the consultation.

5.3 Equality Implications

No adverse equality implications.

5.4 Human Resources Implications

None identified

5.5 Risk Management Implications

None identified. This is a report to be published to inform NHS England of the local picture. NHS England is the decision-making body about the commissioning of new pharmacy premises.

5.6 Rural Communities Implications

Both rural and town areas of the Council's footprint are considered as part in this report.

5.7 Implications for Children & Young People

There are no direct implications for children and young people.

5.8 Public Health Implications

There are no direct implications for public health.

6 Ward Members Affected

The report is borough wide on the Health and Wellbeing Board footprint.

6 Consultation & Engagement

The draft PNA was consulted upon for 60 days between 13th November 2017 and 12th January 2018 with all Stakeholders as specified in the regulations and this is summarised above.

7 Access to Information

The background papers relating to this report can be inspected by contacting:

phbusinesssteam@cheshireeast.gov.uk

8 Contact Information

Any questions relating to this report should be directed to the following officer:

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